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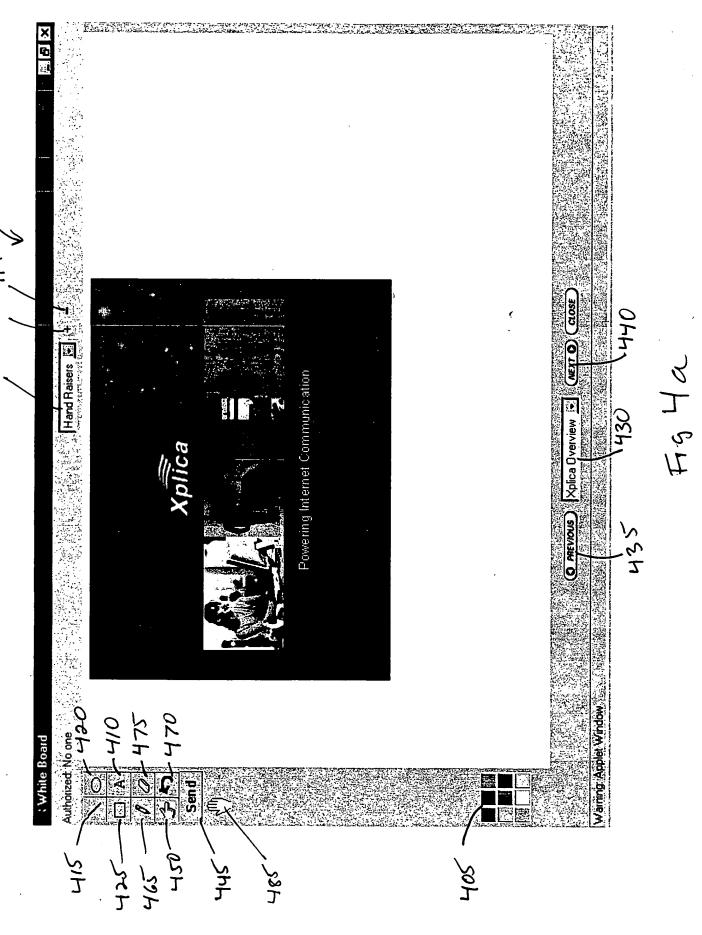
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Enterprise Applications, CRM / XRM, and Corporate Portals June 2001

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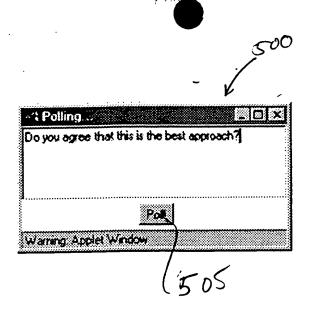


Figure 5a

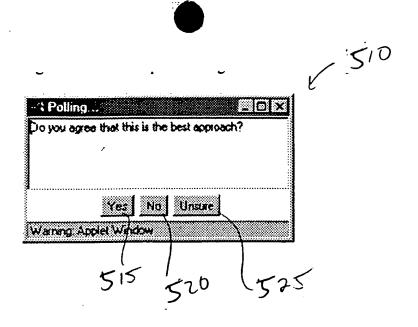


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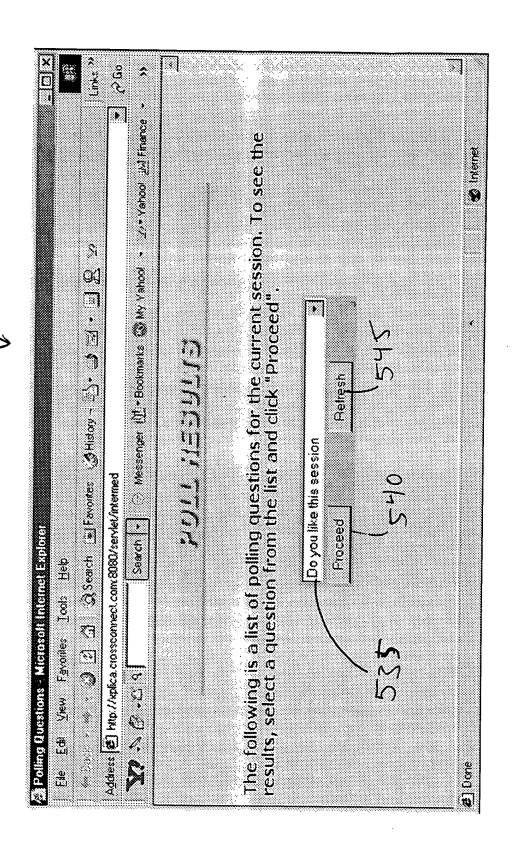
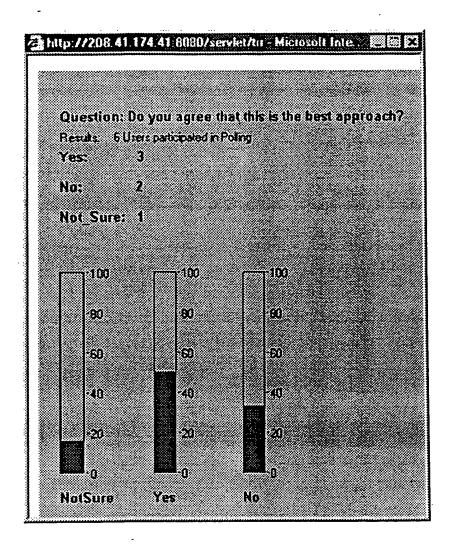


Figure 5c



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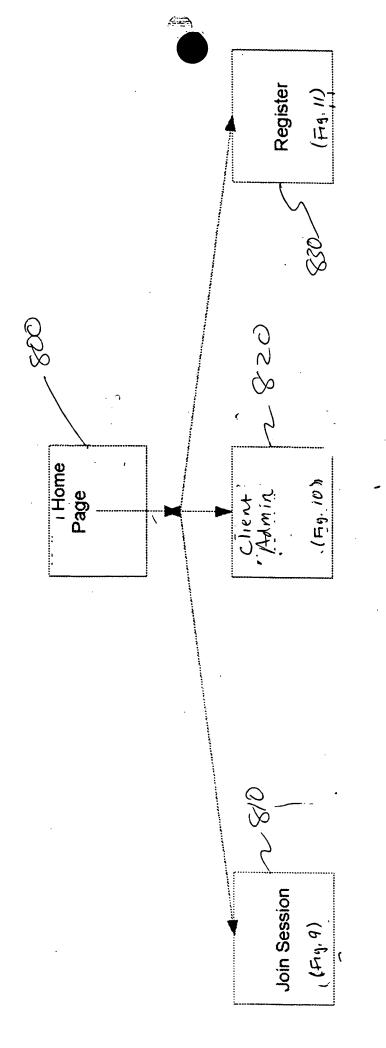
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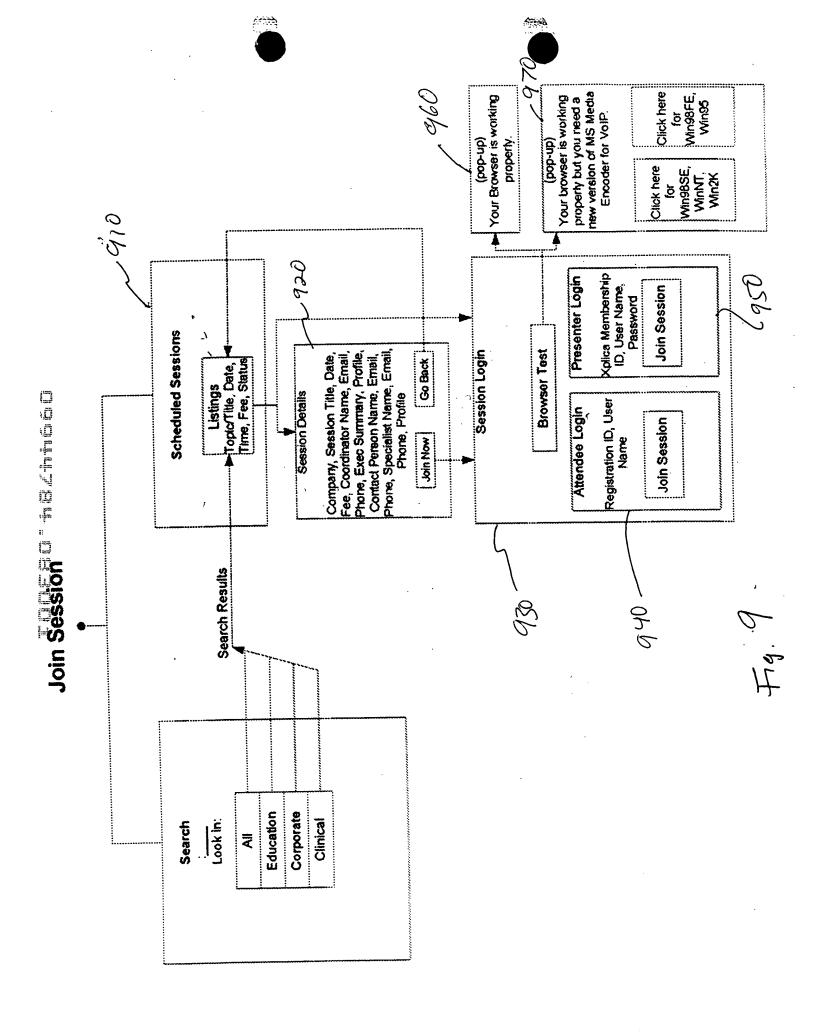
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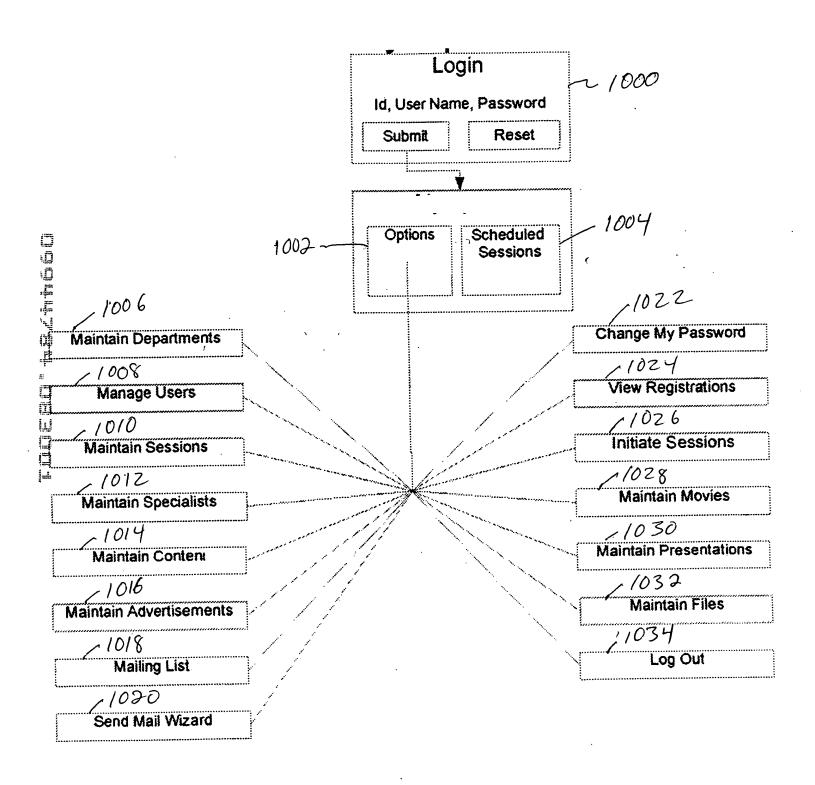
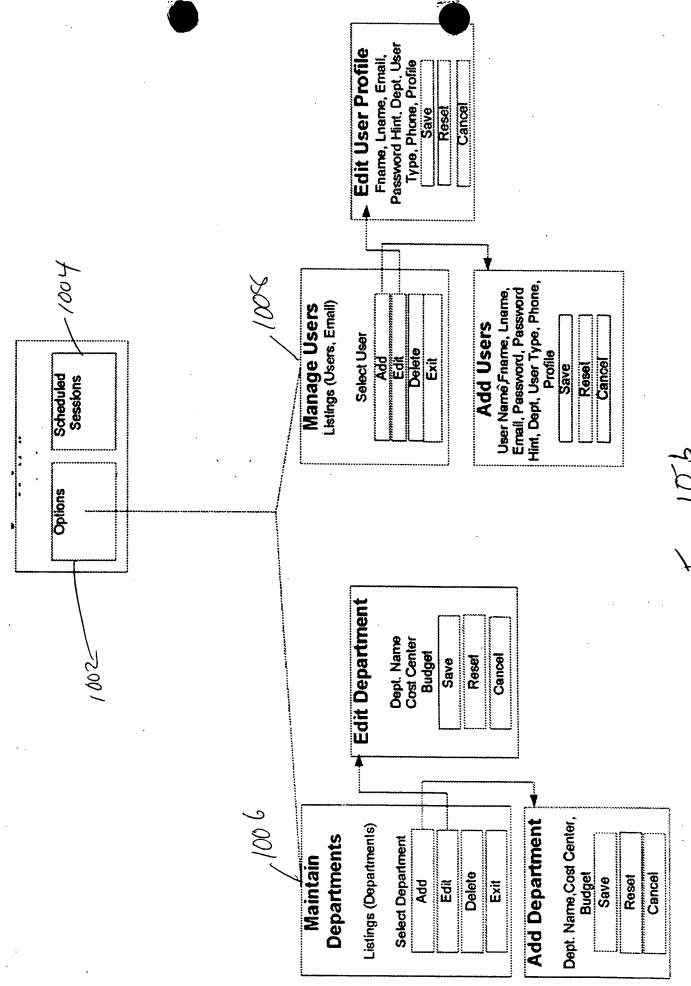
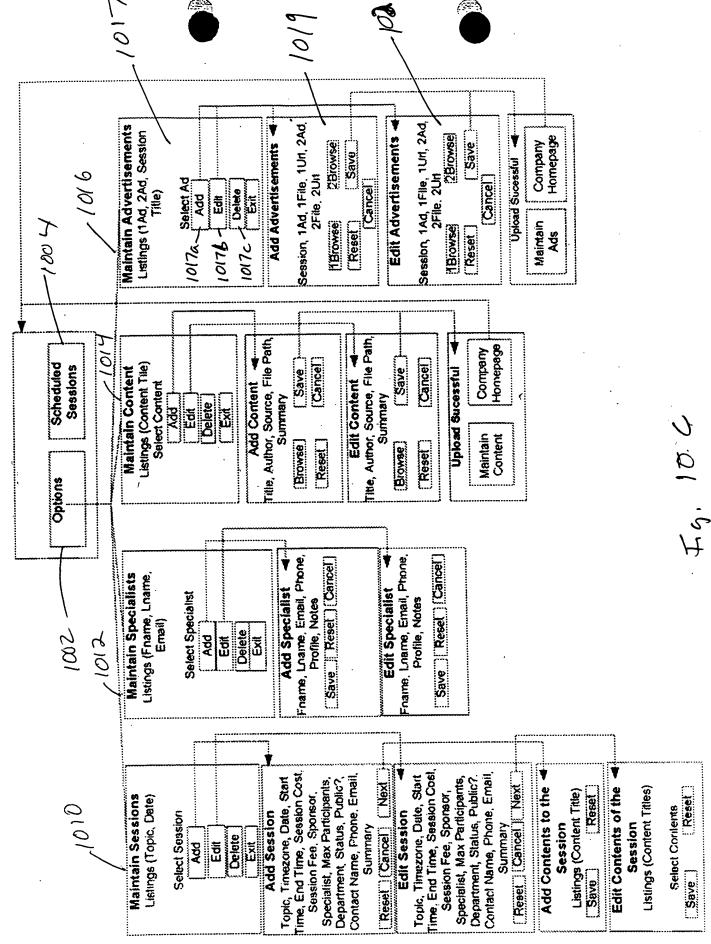
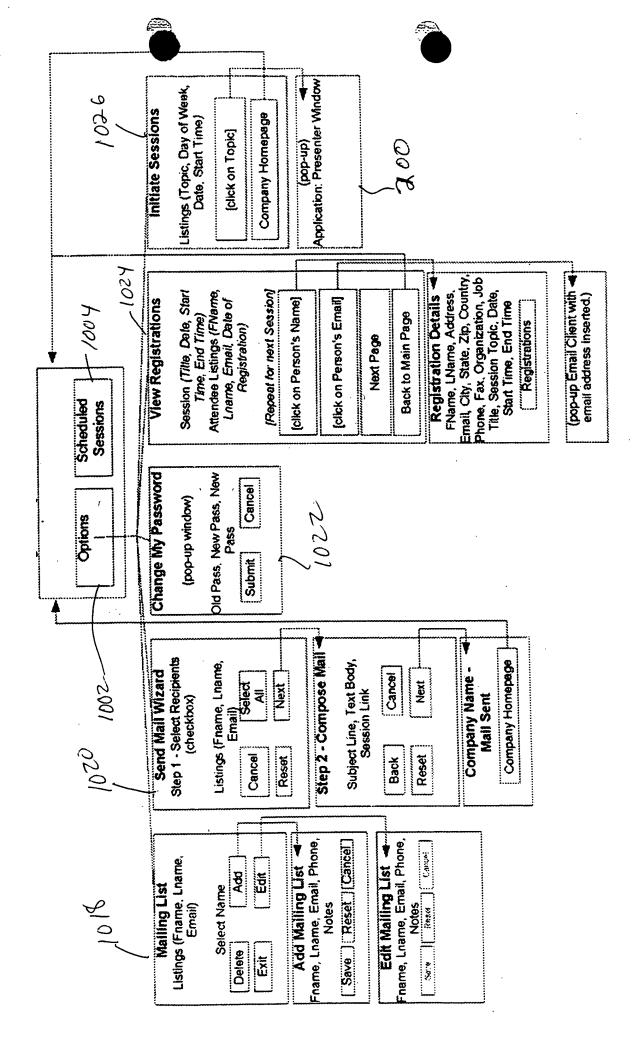


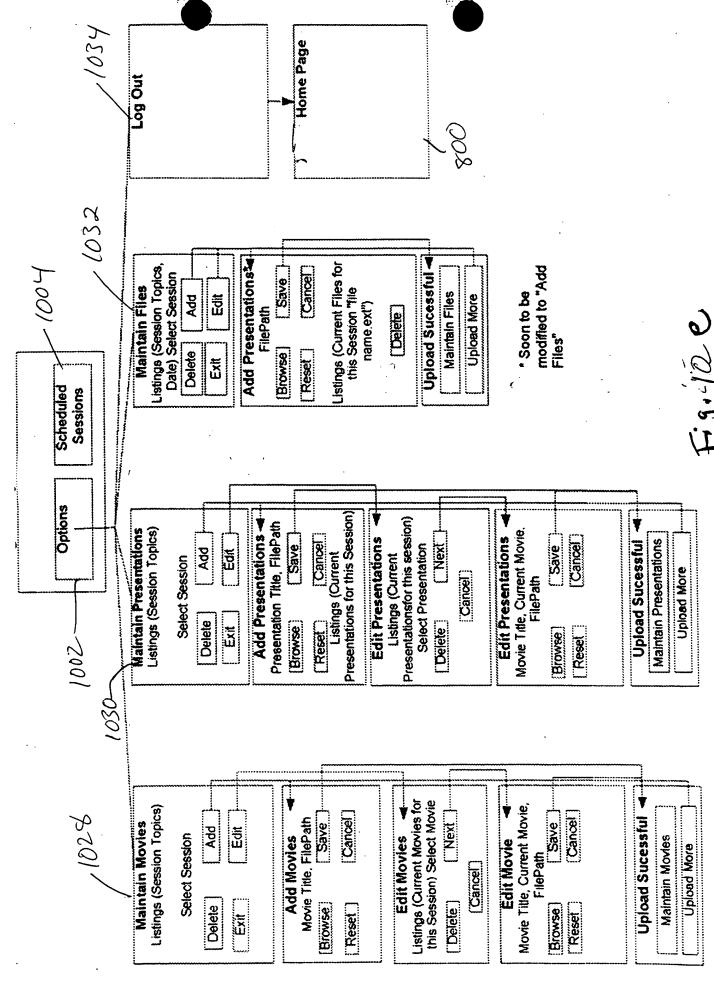
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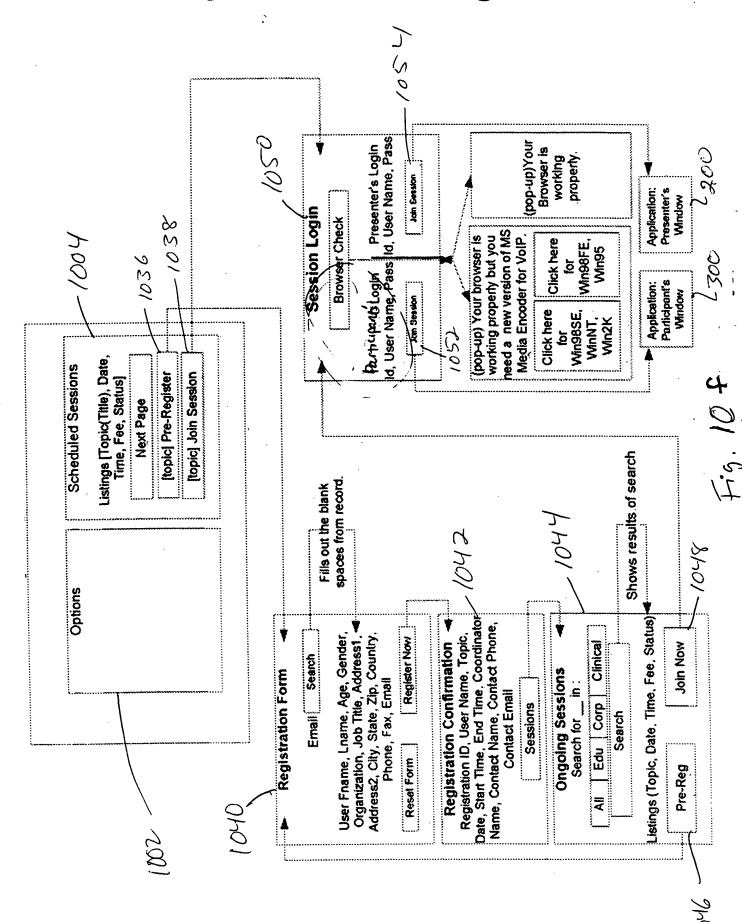




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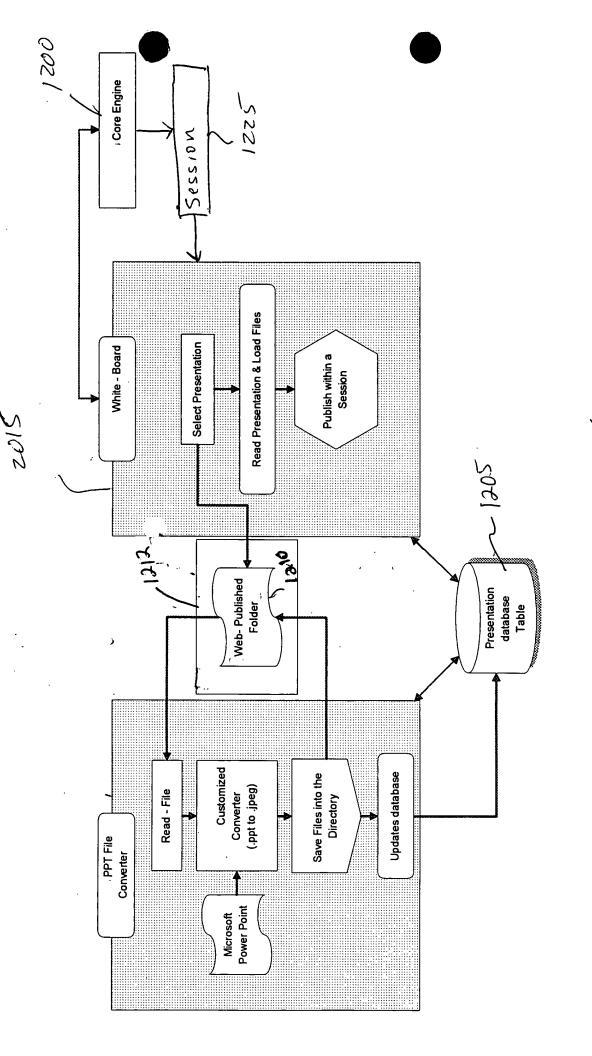
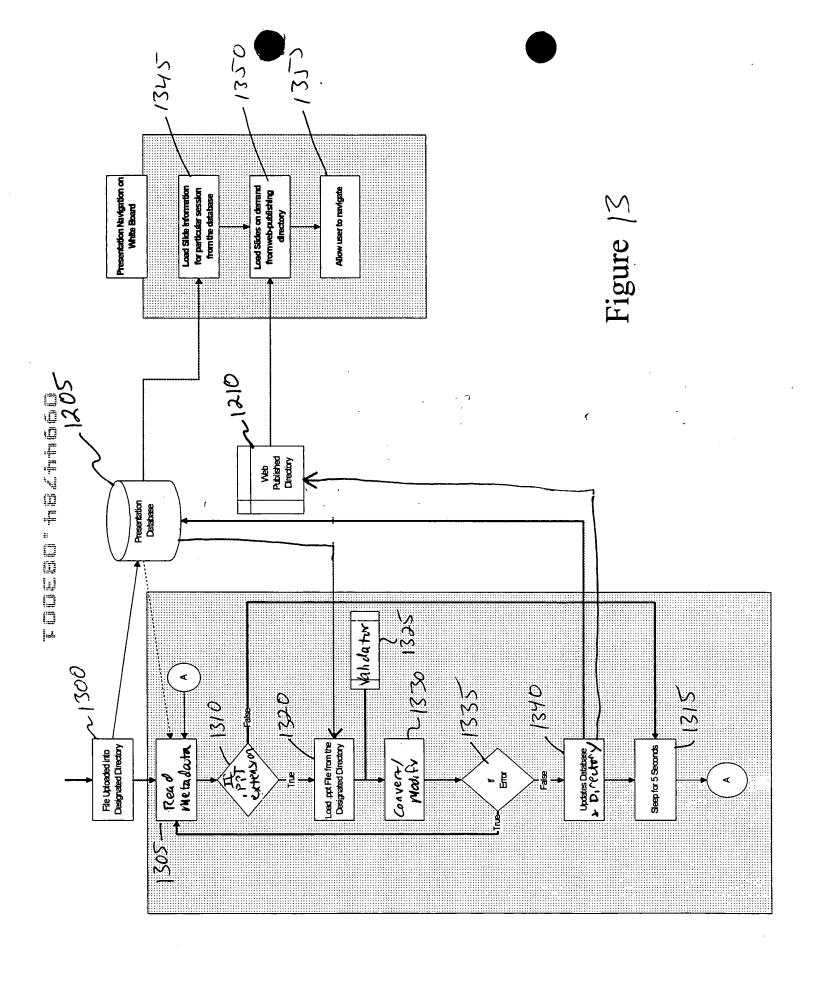
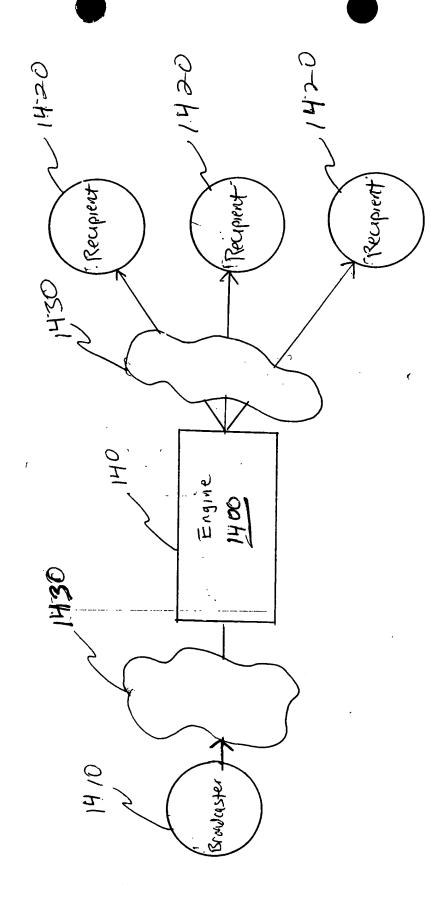


Figure 12





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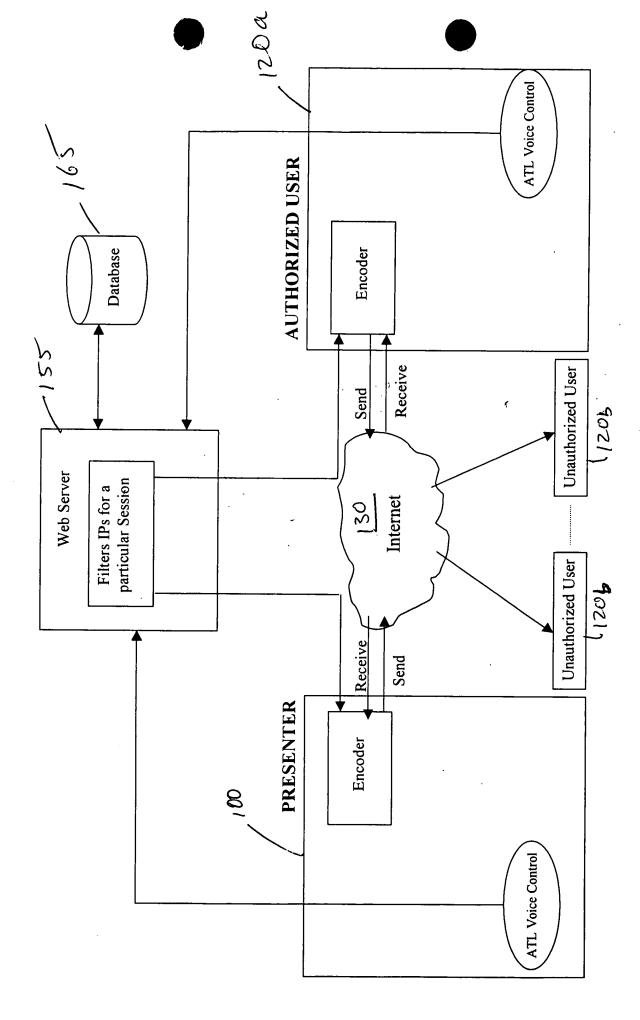
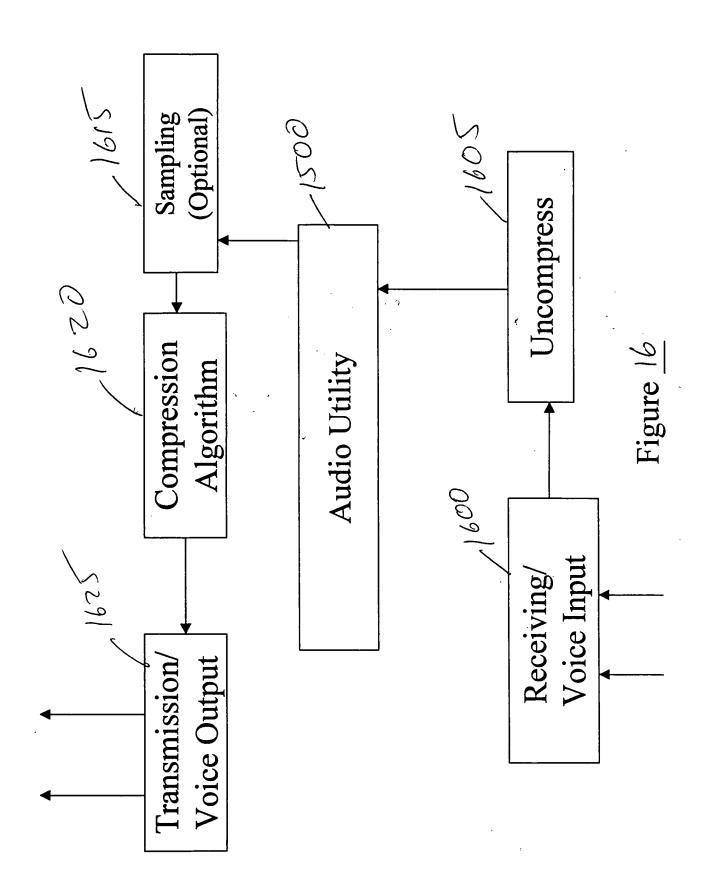


Figure 15



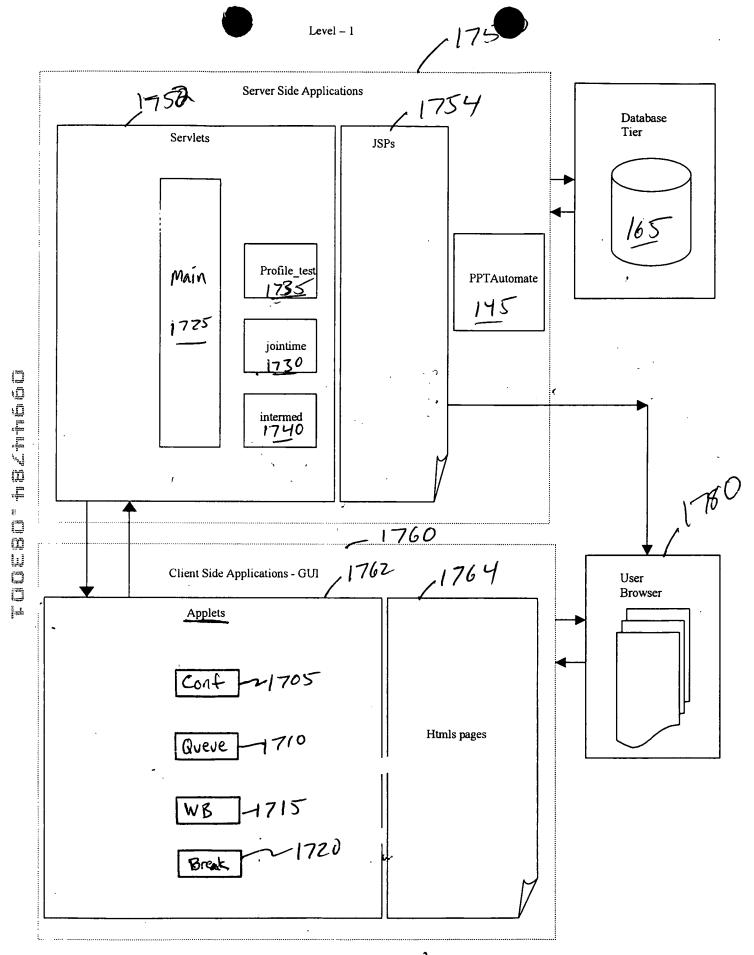


Figure 17a

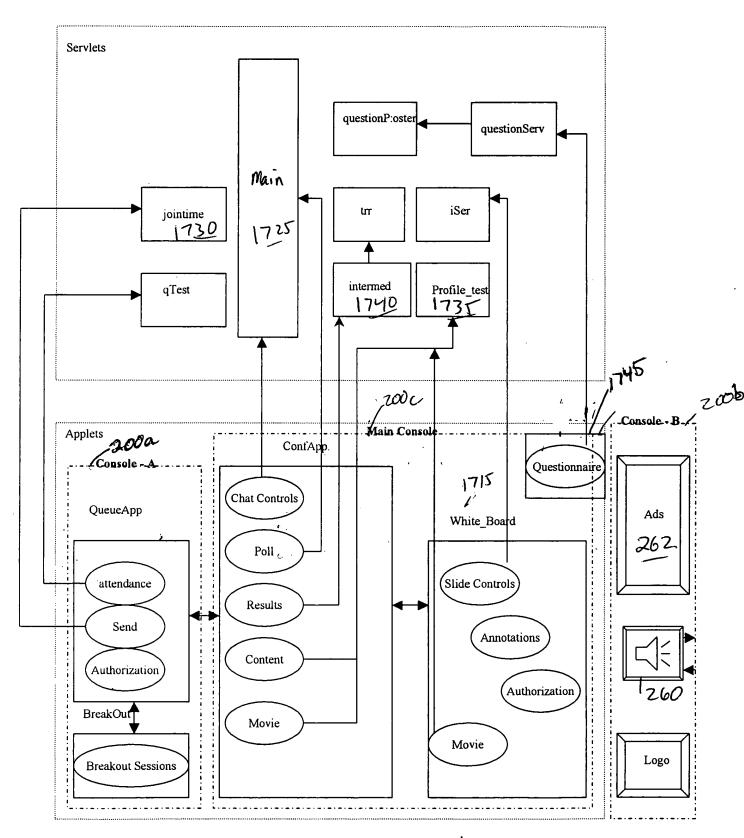


Figure 175

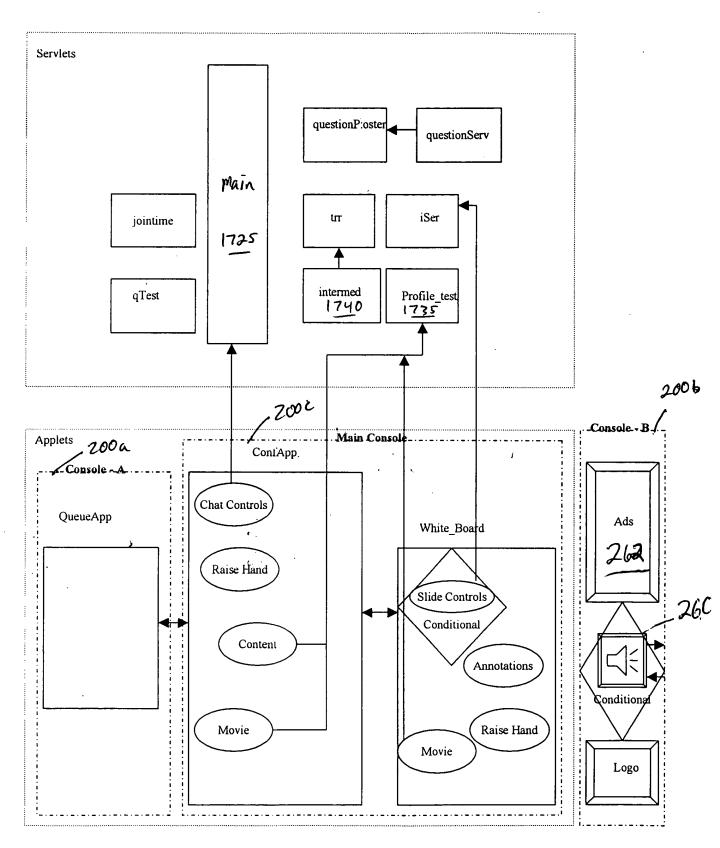


Figure 17c

aveve Applet

if available then set breakOut message Wait for 1 second. Repeat the same! the flag On. Run Thread Check for to the BreakOut applet if the user is Presenter, and initiate a separate thread according to the user's type. Obtain reference variables accordingly. QueueApp.class Initialize the layout Handle Buttons and set the message Check Buttons to monitor it. Initialize

Figure 186

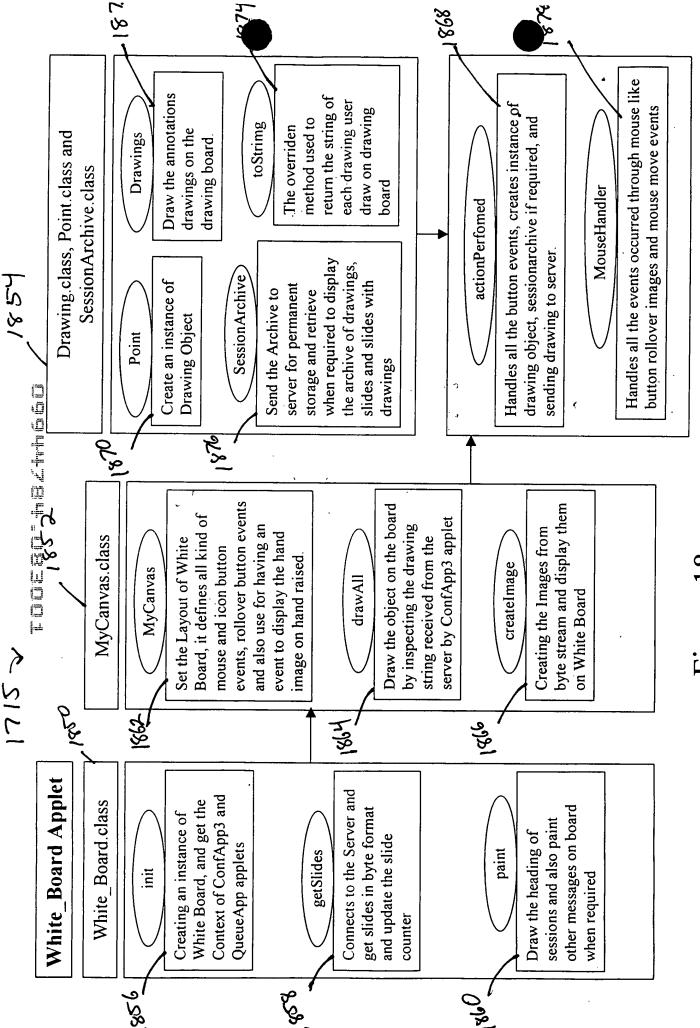


Figure 18c

one session to an other. the lists of break-out Called for laying out respective audience, Switch users from sessions and their itemStateChanged for manipulation, Call fillChoices. BreakOut\$BreakFrame\$DialogWin.class fillChoices 1887 TOUERO HELMONIO Window for break out pressed and the layout is updated accordingly. Session manipulation of the dialog window and set the break out Layout the dialog when Ok button is actionPerformed Handle buttons It may be closed. string variable This is called accordingly. HandleTask Initialize 9881 0881 Create an instance of manipulate break out dialog window to Figure 18d Breakout Applet Session info. BrehOut.clrs Initialize 1884

| 1725 Main Servlet | tSer.class // / / / / / / / / / / / / / / / / / | 1905 tSer\$SessionMessages.class |
|---|--|--|
| Initialize | Service | retrieveMessages |
| Setup database | Check the user in the list, throw illegal entry message if not | Return all the messages / 945 For this user. |
| audience list for all the | Available in the attendance. | addMessage 19(1) |
| Sessions. Create a separate thread to chuck | and retrieve all the messages | user in the list. |
| out the lost connections | for this user if he is not | refreshMessage |
| refreshList | connection time of this user | remove invalid /95> |
| Refresh the user list | Send whisper to presenter if the | mental de la constant |
| from the attendance | user is lagging behind. Write | |
| list. | the message of user in a file | tSer\$Polling.class |
| writeFile | and SessionMessages object.³ | 0/01 |
| Writes messages to the | If the message is Polling type, | Initialize |
| File as an archive. | update polls object and database. | |
| dolotoMon | Remove the user from the | Create Polling 1900 |
| UCICICIMIAII | attendance if he left. | Object for the |
| Delete the name of the | Chuck the user out of the | user's session |
| From attendance and | Attendance list if doesn't | |
| Refresh it | connect for 2 minutes. Wait | |
| | for 100 seconds and repeat | Figure 19 |
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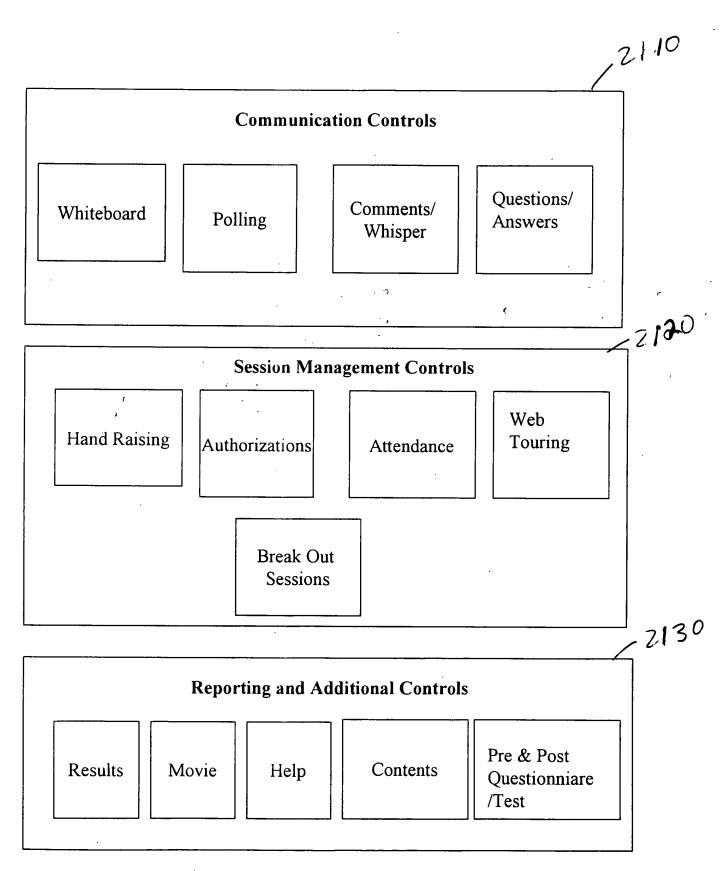


Figure 21

